

# Vodafone

## Out of Bundle Costs

### January 2021 v1

As a subscriber to the Mobile Freedom 30 Day SIM Only service from Teleproject UK, each month you will receive an invoice for the fixed rental amount based on the tariff that you have chosen.

Also on the invoice will be any 'Additional' charges that you have incurred. We really don't want you to experience Bill Shock, so please do take time to understand what is not included in your bundle/tariff and get in touch if you have any questions:

Below is a list of the Additional Charge types:

**Out of Bundle;** charges are incurred if you exceed the monthly allowance for call minutes, data usage or text messages sent.

**Non Geographic & Premium Numbers;** calls to 084x, 087x, 090, 070 and special services such as directory enquiries are not included in the inclusive minute allowance for any of our standard tariffs. *You can purchase a Non Geo bolt-on for calls to 084/087 numbers if required.*

**International Calls & Text;** if you do make calls or send text messages from the UK to a foreign country these will incur out of bundle charges as they are not included in any of our standard tariffs. *There are bolt-ons for these scenarios so please do get in touch to save money.*

**Using Your Phone Abroad;** when roaming calls, text messages and data usage is classed as out of bundle and the charges can be significant. *There are bolt-ons for these scenarios so please do get in touch to save money.*

**MMS;** multimedia messaging service is used to send anything other than standard text in an SMS. Adding a picture or even an emoji may result in your message being sent as MMS rather than a standard text message. MMS are not included in any of our standard tariffs.

Call Type Description	Price** (pence per unit)	Minimum first period charge	Billing increments
On net (calls to phone on the same network)	30p per minute	60 seconds	1 second
Cross net (calls to phone on a different network)	30p per minute	60 seconds	1 second
Landlines	30p per minute	60 seconds*	1 second
Voicemail	30p per minute	60 seconds	1 second
Calls to Channel Islands & Isle of Man	30p per minute	60 seconds	1 second
SMS to Channel Islands & Isle of Man	25p	60 seconds	1 second
SMS	25p	N/A	per unit
MMS	38p	N/A	per unit
Video call	30p per minute	60 seconds	1 second
Video call - International EU	80p per minute	60 seconds	1 second
Video call - International ROW	£1.35 per minute	60 seconds	1 second
Call return - Vodafone (upto 3600 seconds)	0p per minute	60 seconds	1 second
Call return - Vodafone (over 3600 seconds)	30p per minute	60 seconds	1 second
Call return - landline	30p per minute	60 seconds	1 second
Call return - cross net	30p per minute	60 seconds	1 second
Call return - personal numbering service	30p per minute	60 seconds	1 second
International call - EU & EEA	12p per minute	60 seconds	1 second
International call - Europe Other	75p per minute	60 seconds	1 second
International call - Rest of world	£1.50 per minute	60 seconds	1 second
International SMS - EU & EEA	10p	N/A	per unit
International SMS - Europe Other	20p	N/A	per unit
International SMS - Rest of world	38p	N/A	per unit
Non geo access charge (084 & 087)*	38p per minute	60 seconds	1 second
Premium call access charge (09)*	38p per minute	60 seconds	1 second
Directory enquiries access charge (118)*	38p per minute	60 seconds	1 second
Freephone (0800)***	Free of Charge	60 seconds	1 second
Personal Numbering Services (i.e. 070)	30p per minute	60 seconds	1 second
Call Forwarding Services (i.e. 07744/07755)	30p per minute	60 seconds	1 second
Data Over Usage	3p per MB	1MB	Per 1MB

\* Please note: price displayed is only a part cost of the call known as an Access Charge, there is also a provider's Service Charge which is variable dependent on the service.

All

pricing in orange has either been adjusted in line with our pricing review, changed in line with RLAH or corrected

\*\* Cost is rounded per event to the nearest pence

\*\*\* Freephone numbers may still be charged when dialling from outside of Europe

**EU and EEA:** Austria, Belgium, Bulgaria, Croatia, Cyprus (excluding Turkish sector), Czech Rep, Denmark, Estonia, Faroe Islands, Finland, France, French Territories (French Guiana/Guadeloupe/Martinique/Mayotte/Reunion and Saint Martin), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland (Republic of), Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal (inc. Azores & Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands & Canary Islands), Sweden.

**Other Europe:** Andorra, Monaco, San Marino, Switzerland.

**Worldwide:** All other countries.



Did you know that Picture Messages (MMS) are not included in any UK bundles?



It's not just us this is the same with all providers.

We are amongst the very cheapest though with MMS costing just 38p + VAT.

If you need to send a picture message we recommend that you use Whatsapp or similar!