02
Out of Bundle Costs
January 2021 v1

As a subscriber to the Mobile Freedom 30 Day SIM Only service from Teleproject UK, each month you will receive an invoice for the fixed rental amount based on the tariff that you have chosen.

Also on the invoice will be any 'Additional' charges that you have incurred. We really don't want you to experience Bill Shock, so please do take time to understand what is not included in your bundle/tariff and get in touch if you have any questions:

Below is a list of the Additional Charge types:

Out of Bundle; charges are incurred if you exceed the monthly allowance for call minutes, data usage or text messages sent.

Non Geographic & Premium Numbers; calls to 084x, 087x, 090, 070 and special services such as directory enquiries are not included in the inclusive minute allowance for any of our standard tariffs. *You can purchase a Non Geo bolt-on for calls to 084/087 numbers if required.*

International Calls & Text; if you do make calls or send text messages from the UK to a foreign country these will incur out of bundle charges as they are not included in any of our standard tariffs. *There are bolt-ons for these scenarios so please do get in touch to save money.*

Using Your Phone Abroad; when roaming calls, text messages and data usage is classed as out of bundle and the charges can be significant. *There are bolt-ons for these scenarios so please do get in touch to save money.*

MMS; multimedia messaging service is used to send anything other than standard text in an SMS. Adding a picture or even an emoji may result in your message being sent as MMS rather than a standard text message. MMS are not included in any of our standard tariffs.

Call Type Description	Price (pence per unit)	Minimum first period charge	Billing increments
On Net (calls to phone on the same network)	35p per minute	1 second	1 second
Cross Net (calls to phone on a different network)	35p per minute	1 second	1 second*
Landlines	35p per minute	1 second	1 second*
Voicemail	35p per minute	1 second	1 second
Calls to Channel Islands & Isle of Man	35p per minute	1 second	1 second
UK SMS	38p	N/A	per unit
SMS to Channel Islands & Isle of Man	38p	N/A	per unit
UK MMS	38p	N/A	per unit
Video Call	48p per minute	1 second	1 second
Video Call - International	48p per minute	1 second	1 second
Call Return	35p per minute	60 seconds	60 seconds
International Call - EU	95p per minute	60 seconds	60 seconds
International Call - RoW	£1.55 per minute	60 seconds	60 seconds
International SMS	48p per minute	N/A	per unit
Non-Geo Access Charge (084 & 087)*	48p per minute	60 seconds	60 seconds
Premium Call Access Charge (09)*	48p per minute	60 seconds	60 seconds
Directory Enquiries Access Charge (118)*	48p per minute	60 seconds	60 seconds
Freephone (0800)***	Free of charge	1 second	1 second
Radio Paging Services (i.e. 076)(0800)***	48p per minute	N/A	per call
Personal Numbering Services (i.e. 070)	48p per minute	60 seconds	1 second
Call Forwarding Services (i.e. 07744/07755)	48p per minute	60 seconds	1 seconds
Data Over Usage	3p per MB	per KB*	per KB**

* Please note: price displayed is only a part cost of the call known as an Access Charge, there is also a provider's Service Charge which is variable dependent on the service. All pricing in orange has either been adjusted in line with our pricing review, changed in line with RLAH or corrected

** Cost is rounded per event to the nearest pence

*** Freephone numbers may still be charged when dialling from outside of Europe

Did you know that Picture Messages (MMS) are not included in any UK bundles?

Its not just us this is the same with all providers.
We are amongst the very cheapest though with MMS costing just 38p + VAT.
If you need to send a picture message we recommend that you use Whatsapp or similar!